

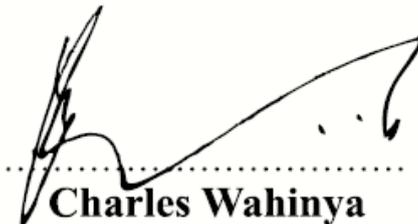


QUALITY POLICY STATEMENT

Chania Cleaners Limited is committed to meeting our customer needs and expectations through Provision of outsourced management activities, cleaning & sanitary services, landscaping & ground maintenance, sanitization, pest control & Fumigation and waste management, in support of our strategic direction as contained in the strategic plan that will be monitored and reviewed in ensuring the corporate goals are accomplished.

In order to meet this mandate, we shall: -

- ❖ Comply with all applicable (customer, Statutory, Regulatory and Interested Parties requirements and expectations).**
- ❖ Establish Quality Objectives at the various functions and processes within the organization**
- ❖ Comply with, maintain and continually improve the quality management system based on ISO 9001:2015 requirements**
- ❖ Provide timely resources required in order to enhance service delivery.**
- ❖ Monitor, measure and analyze and continually improve all processes.**
- ❖ Recruit, maintain and continually improve the competencies of staff through training and providing a conducive environment that motivates, energizes and recognizes the contributions of individuals and teams.**
- ❖ Operate in a manner that safeguards the environment and health and safety of those who could be affected by our operations.**



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Charles Wahinya
The Managing Director

02nd January 2026

This Policy shall be reviewed for continuing suitability during management reviews.

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